

Privacy Statement

Ockenden International is committed to ensuring the privacy of its website users.

This Privacy Policy statement explains how we use your personal information. This policy may change occasionally so please check this statement from time-to-time.

We use the information we collect about you to help us understand more about how our site is used and to be able to send you communications about Ockenden that may be of interest to you, either electronically or otherwise. The personally identifiable information is information that enables us to identify you, such as your email address, name, title, and address.

What personally identifiable information does Ockenden International collect from me?

Like many websites, www.ockenden.org.uk uses cookies in order to provide you with a more personalised web service.

A cookie is a text-only string of information that we pass to your computer's hard disk through your web-browser so that the website can remember who you are. Cookies cannot be used by themselves to identify you.

A cookie will typically contain the name of the domain from which the cookie has come, the lifetime of the cookie, and a value, usually a randomly generated unique number.

For more information about cookies, please see www.allaboutcookies.org.

If you do not wish to receive cookies you can easily modify your web browser to refuse cookies, or to notify you when you receive a new cookie. However, you may not be able to use all the interactive features of our site if cookies are disabled, and so in order to enjoy the Ockenden site to the full, we recommend that you leave them switched on.

For instructions on how to stop cookies being installed on your browser, please see [manage-cookies](#).

How does Ockenden International use my information?

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Who is collecting your information?

When you are on the Ockenden International website and are asked for personal information, you are sharing that information with Ockenden International alone unless stated otherwise. For example, when you are using our secure online donation pages you are going through to a partner company, the Charities Aid Foundation (CAF), and it is clear on the donation page when you are going through to the CAF site.

With whom does Ockenden International share your information?

As a general rule, Ockenden International will not disclose any of your personally identifiable information, except when we have your permission or under special circumstances, such as when we believe in good faith that the law requires it. When you are using our secure online donation pages you are going through to a partner company and the information you give such as your credit card number and contact information is provided so that the transaction can take place.

What are my choices regarding, collection, use and distribution of my information?

If you indicated that you are interested in receiving regular information about Ockenden's work or appeals we will send you communications regarding Ockenden's work and activities, either electronically or otherwise. In addition, we may send you direct mail that we feel may be of interest to you.

Ockenden International does not sell or rent user information to anyone. From time-to-time, we agree with other likeminded organisations to write to some of each other's supporters, for the mutual benefit of both.

What is Ockenden International's policy on allowing me to update, correct, or delete my personally identifiable information?

The accuracy of your individual identifying information is important to Ockenden International. We are working on ways to make it easier for you to review and correct the information that Ockenden maintains about you. In the meantime, if you change email address or any of the other information we hold is inaccurate or out of date, please write to Supporter Services, Ockenden International, Suite 9, 2nd Floor, 1 Crown Square, Woking, Surrey, GU21 6HR with the details.

How does Ockenden International protect my personal identifiable information?

Ockenden International is committed to taking reasonable steps to protect the individual identifying information that you provide to us.

What security precautions are in place to protect the loss, misuse, or alteration of my information?

When you give Ockenden International personal information that information may be stored and processed outside of the UK and we take steps to ensure that your information is treated securely.

Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, Ockenden International cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk. Once we receive your transmission, we make our best effort to ensure its security on our systems.